# Supporting Teaching and Learning in Schools (Resolution Support) Apprenticeship – Person Specification

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|  | **Essential** | **Desirable** | **Measured by** |
| Qualifications/ **Training** | * Educated to GCSE Standard at Grade A – C for a minimum of 5 GCSEs including Mathematics and English * Commitment to training / health and safety legislation | * Vocational qualification, NVQ (or equivalent) in a relevant discipline | Application form  Interview  Verification of qualifications |
| Knowledge andExperience | **Work towards knowledge and experience**   * Experience of working in a team * Experience of working with young people in either a professional or voluntary capacity | **Work towards knowledge and experience**   * Experience of educational establishment policies and procedures in supporting teaching and learning * Experience of general office procedures e.g. manual and computerised records and filing systems, photocopying, emails, faxes * Be able to support teacher in a classroom environment including behaviour management | Application form  Interview |
| **Skills and Ability** | * Organised approach to work in relation to professional standards and competencies * ICT Literate (MS Office) * Ability to produce written communications which are readily understood * Good communication and numeracy skills * Ability to research information from relevant sources and present clearly * Flexible approach to changing work tasks | * Ability to work in a busy environment * Ability to meet deadlines and work to a tight schedule * Ability to manage own work effectively * Safe working procedures i.e. manual handling * Excellent communication skills and the ability to relate to a wide range of people and adapt approach as appropriate * Ability to work flexibly across whole school to meet requirements | Application form  Interview |
| **Personal Qualities and Attitude** | * Committed to safeguarding and promoting the welfare of children and young people * High level of emotional intelligence * Friendly and outgoing * Able and willing to establish good professional relationships * Commitment to high standards * Commitment to team work * Willingness to learn * On occasions to work evenings and weekends for special events |  | Interview |